

## Disclaimer

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We do, however, welcome feedback from you about downloads and other website content.

### Online form security

Ali B & Co is committed to the security and integrity of our online forms.

If you have any enquiries or require further support, contact Ali B & Co on email [info@alibco.com.au](mailto:info@alibco.com.au).

### **Email verification when registering as a community member**

When registering as an Ali B & Co community member, you will need to verify your email address. To do this, you will be asked to confirm your email address.

Validating your email address will:

- Help you avoid registering with an incorrect address.
- Ensure Ali B & Co has the correct email address to communicate with you during the grant application process.

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### **Ali B & Co social media guidelines**

#### Moderation guidelines

While Ali B & Co welcomes commentary and interaction on its social media channels, it reserves the right to moderate content including, but not limited to, the removal of hiding of posts, comments, or tags, for content that:

- Violates Ali B & Co community guidelines
- Contains identifying information that may negatively impact an individual or business. This includes information that pertains to legal proceedings or that might be seen as defamatory or libellous.
- Any public posts that contain personal information such as passwords, phone numbers, postal or email addresses. These will be deleted for your safety and privacy – the person in question will be contact by private message instead.
- Is of an overtly political nature (Ali B & Co is politically neutral).

#### Community Guidelines

Please be aware of these important points when interacting with our social media channels.

The Ali B & Co Facebook Page, Instagram, Twitter, Tik Tok, LinkedIn and YouTube are monitored daily by staff during normal working hours. This includes direct messages.

Ali B & Co supports free speech and engagement with others on all our digital channels; however, we reserve the right to remove anything posted to our channels that is deemed to be offensive or abusive, including but not limited to:

- Violent, obscene, politically extreme, profane, pornographic, hateful, threatening, harassing, suggestive or racist posts, links, or images.
- Comments that threaten or defame any person or organisation.
- Solicitations, advertisements, or endorsements of any commercial organisation not posted specifically or approved by Ali B & Co.
- Off-topic posts.
- “Trolling” – posts that are intentionally provocative or offensive, in order to get attention, cause trouble or upset other users.
- “Spamming” – repetitive posts copied and pasted or duplicated by single or multiple users.
- Gratuitous swearing.
- Insult or humiliation of any person or group (including, without limitation, based on race, religion, ethnicity, gender, age, sexual orientation or any physical or mental disability).
- False, misleading, or deceptive content.

Penalties for breaches of these Guidelines in the Facebook Group can include being ‘muted’ in the Group (limiting interaction with the Group for a period of time) or removal from the Group.

In circumstances where it has been viewed as necessary, we may ban users from our social media channels. In all cases, the decision of our moderators are final.

In extreme circumstances of harassment, or where the safety of private persons or public figures is threatened, the poster may be reported to the appropriate authorities.

Any kind of abuse of Ali B & Co staff will not be tolerated. Activity of this nature may lead to posts being removed without response and/or possible bans on the poster.

We do not moderate comments based on favourable or unfavourable experiences with, or opinions of, Ali B & Co. We welcome feedback about positive and negative experiences you’ve had with Ali B & Co and the services we deliver. This allows us to forward feedback as appropriate to ensure we are providing the best service to our clients and community.

Ali B & Co is not responsible for the personal, political, organisational, or religious beliefs of its friends, fans, or followers across all social networks.

All contributors are asked to keep in mind Ali B & Co’s core values of accountability, integrity and respect when engaging with our platforms.

Ali B & Co may vary these terms from time to time. You should check for variations periodically.

### Social networking tools

As a user of this site you agree to be bound by the individual Terms and Conditions set out in each website or by each Social Networking Provider.

Additional disclaimers apply as below:

- If you follow any of the Ali B & Co social accounts, we will not automatically follow you back.
- Being followed by Ali B & Co does not imply endorsement of any kind.
- Ali B & Co accepts no responsibility for lack of service due to Social Network Providers downtime.
- Keywords and statistics for click throughs will be monitored.
- We will try to reply to all messages and responses but cannot guarantee we will be able to respond to each individual enquiry.